

**BSR ES1.6 - 202x, Event Safety -- Communications
Public Review 1 - comment resolutions**

Reference document: BSR ES1.6, *Event Safety - Communications* (document number ES/2021-20022r1)

ANSI public review period: 07 May 2021 through 21 June 2021

Question: Question: In your opinion, do you think the requirements of BSR ES1.6 - 202x, *Event Safety – Communications* (Document number DCN/2020-20022r1) are reasonable, and adequately address the intended subject matter?

Please answer the question using one of the options below. Select “Yes”, “Yes, but...” (provide comments to support your opinion), or “No, with reasons” (the document’s requirements are unacceptable or unreasonable).

Responses:

Name	Yes	Yes, with comments	No, with reasons
Janet Sellery (JS)		X	
Ken Keberle (KK)		X	
Evan Bailey (EG)	X		
Janine Jordan (JJ)		X	
Claire Wright (CW)*	X		
Richard Nix (RN)		X	

*Claire Wright returned a form answering “Yes”, but also included comments, which are included in the summary.

Individual comments:

No.	Commenter	Section	Comment	Proposed resolution
1	KK	General	Traffic signage should be used consistently as described in The Manual on Uniform Traffic Control Devices (https://mutcd.fhwa.dot.gov/)	Accept in principle. Insert the following sentence after the first sentence in 4.11: “ <i>All signage shall conform to local regulations and requirements</i> ” The task groups ave tried to keep the documents applicable to a broader international audience.
2	KK	General	In the United States all safety and emergency signage should be consistent as described in the 29 CFR 1910.145 or 26 CFR 1926.200	Accept in principle. See comment resolution 1.
3	KK	General	Hazard communications duties between vendors and temporary labor providers should be consistent with guidance and practice as outlined the Occupational Health and Safety Administrations directives on the Temporary Worker Initiative. (https://www.osha.gov/temporaryworkers)	Accept in principle. Revise the 7 th bullet point in 3.3 as follows: “ <i>The safety communications plan shall include hazard communication requirements and post-event related activities including strike and load-out.</i> ” According to OSHA TWI Bulletin No 5, it is presumed that all workers are subject to the same hazard communications, regardless of temporary status.
	RN	1.2	Delete the "(s)" in the first sentence, for clarity. This is only one document.	Accept

4	KK	2	2.1 Acronyms not spelled out prior to inclusion as in other parts of the document. (NGO, IMT, FEMA, NEC/NFPA)	Accept in principle – definitions are now simplified and acronyms were removed.
5	KK	2	2.2 period after “plans”	Accept
6	KK	2	2.3 Add quotations and citations	Reject. Rewrite the definition to state, <i>“The components, methods, and infrastructure necessary for sending and receiving of messages between specified parties through a specific method for a specified purpose.”</i>
7	JS	2	2 Definitions (page 2) - ADD: “Event Organizer” and “Event Personnel” from the PMI standard	Accept.
8	JS	2	CHANGE: “2.5 Event (Phase 2)” to “2.5 Event Phases”, then list Planning Phase (Phase 1), The Event (Phase 2), Post-Event (Phase 3) definitions	Accept.
9	KK	2	2.10 Add quotations and citations	Reject. Rewrite the definition to state, <i>“The period after the event has relinquished control of the venue back to the venue owner. During this time, typically, final accounting is completed, post analysis reports are reviewed and discussed, rental items are returned, recaps are completed and, in some cases, assets are stored and managed for future use.”</i>
10	KK	2	2.11 “reasonably foreseeable patrons” could be amended to “patrons”	Reject, see resolution to comment 13
11	RN	New 2.7 and 5.3	Add new 2.7, and renumber accordingly - add a definition for <i>“incident”</i> that distinguishes it from an emergency incident requiring full-scale communications between staff, responders and attendees. This comment correlates with my comment 5.3. I don’t have a solid opinion about what the definition looks like, but here is a reasonable stab at it, starting with the dictionary definition and modifying it to suit our needs: <i>“2.7 Incident. An action or occurrence with low consequential value, but with the potential to lead to serious consequences if not immediately mitigated.”</i>	Accept with alternate wording for the definition.
12	KK	2 5.3	In the “2.X” section there should be a definition of an “incident” as the word is referenced in 5.3.	Accept.
13	RN	2.11	Delete the definition. The two terms “reasonably” and “foreseeable” are commonly recognized words, reasonably defined using the dictionary definitions for each term. Further – as the current definition indicates – the term cannot be defined in a legal sense, without context. Let the dictionary definition govern the common person’s understanding, and let the courts govern the	Accept.

			interpretation, if and when a situation escalates to that level.	
14	RN	2.12	a) Replace the entire definition with, " <i>A process to identify potential hazards and analyze what could happen if a hazard occurs.</i> " This definition is consistent with that given on the ready.gov web page. The current definition is more explanatory in nature, and contains substantive requirements for when and how the assessment should take place, which is more suitable in the normative section, than in the definition (see next comment).	Accept
15	RN	2.12	b) Move the current definition to its own clause number 3.3, and renumber the existing clause 3.3 to 3.4, This adds useful wording about the requirements of a risk assessment in a new section 3.3, and places those requirements in a logical order after Organizational structure, and before Communication Plans and Systems.	Accept
16	RN	3.2	3.2 and throughout, do not capitalize event organizer.	Accept.
17	JS	3.2	Organizational Structure (page 4) - make bullet style consistent with page 2	Accept
18	JS	3.3	Communication Plan(s) and System (page 5) - CHANGE: "While making your communication plan..." TO: "...the communication plan"	Accept
19	KK	3.3	period after paperwork	Accept.
20	RN	3.3	<p>Renumber existing section to 3.4, and insert a new 3.3 as follows:</p> <p>3.3 Risk assessment. <i>The purpose of a risk assessment is to identify and triage risks that are reasonably foreseeable based on past incidents, or on information about an upcoming event, as distinguished from risks that are not reasonably foreseeable based on past experience with similar events. Risk assessments shall be performed prior to every event.</i></p> <p>3.3.1 Risk assessment team. <i>Risk assessments shall be completed by two or more designated members of the organizational structure, and may include 3rd-party experts if deemed necessary for the size and scope of an event. The risk assessment may be performed by one person, only if that person is qualified to do so.</i></p> <p>3.3.2 Risk assessment completion. <i>Risk</i></p>	Accept

			<p><i>assessments shall be completed prior to the event, while there is time to do something about whatever hazards are discovered.</i></p> <p>All of these proposed changes serve to make risk assessment its own set of requirements.</p>	
21	RN	3.3 (or renumbered 3.4)	the concept of a communication network has been introduced in the first sentence at the top of page 5. Until then, the recognized term has been communication system. Is there an explicit difference between the two, or are they being used interchangeably? This must be coordinated for clarity. Either replace all occurrences of "network" with "system", or identify the clear distinction between the two.	Accept. The word "network" has been replaced with "system" for consistency.
22	RN	3.3 (or renumbered 3.4)	Reword the last sentence to read, " <i>Refer to the Annex example chart</i> ", for better clarity, then add an Annex chart for consistency. If no Annex chart is intended then just delete the last sentence.	Accept. The sentence has been reworded, and an annex example has been added.
23	RN	3.3 (or renumbered 3.4)	Take the Note out of the last bullet point, and make it a standalone note subsequent to the bulleted list.	Accept.
24	RN	3.3 (or renumbered 3.4)	Change the words, " <i>...making your...</i> " to " <i>...developing a...</i> " for consistency of voice.	Reject. We couldn't find those words in the section.
25	RN	3.3 (or renumbered 3.4)	(second paragraph after the list) The network concept is again introduced, and in this context seems to refer to a digital or computer network, though I think that it is intended to universally refer to the communications system, as a network. See my previous comment about consistency of term use.	Accept. See Comment resolution 21.
26	RN	3.3 (or renumbered 3.4)	place a comma after the word " <i>...redundancies,</i> "	Accept
27	RN	3.3 (or renumbered 3.4)	Revise the second sentence to say, <p><i>"Communication [networks or systems?] shall be tested during and after installation by a competent person, who shall also facilitate testing by the end user, prior to arrival of the public, and whenever a significant system change is made. The testing shall be completed in time to allow alternative plans or repairs to be</i></p>	Accept.

			<i>implemented, if the testing reveals system faults or shortcomings. "</i>	
28	RN	3.3 (or renumbered 3.4)	Remove the extra space before the last sentence in the last paragraph.	Accept.
29	JS	4	4 Phase (page 5) ; CHANGE: "Pre-Event" to "Planning" TO: match PMI def 2.39, or "Pre-Event or Planning" to match PMI 3.3	Accept in principle, with alternate wording.
30	RN	4	Change the heading to " <i>Phase 1: Planning</i> " for consistency with the defined term	Accept.
31	RN	4	<p>Replace the wording in its entirety with,</p> <p><i>"This section identifies the people, and aspects of an event, that must be considered when determining overall communications system requirements. The risk assessment process shall consider all elements identified in section 4, when determining communication system requirements."</i></p> <p>In addition to identifying general communication needs, this entire section includes the items that would be considered in the communications risk assessment, too. Therefore, this is a good place to say it.</p>	Accept
32	RN	4.1	<p>Replace the entire heading and clause with,</p> <p><i>"4.1 Event ownership. The event producers, sponsors, and promoters have a fiscal, legal, and oversight responsibility for the event, and shall be integral to the risk assessment process."</i></p> <p>Without this change, the clause seems out of place here, as there is nothing relevant to communications – it is merely a statement.</p>	Accept
33	JS	4.3	Authority Having Jurisdiction (page 6) - CHANGE: "Pre-production communication" TO: "Pre-event communication" (There is not definition for Pre-production communication.)	Accept
34	JS	4.4	Production Provider (page 6) - CHANGE: "help identify details" TO: "helps..."	Accept
35	RN	4.4	Replace the words "Production Provider" with " <i>Production contractors</i> " in order to encompass all contractors, and to better precede section 4.5.	Accept

36	JS	4.6	Responders... (page 6) - DELETE: the blank line between the heading and the text	Accept
37	JJ	4.6	Seems unfinished. The standard number for Crowd Management should be inserted as well as Annex reference.	Accept.
38	RN	4.6	Delete the reference to the crowd management standard. It is not relevant at this location in the draft.	Reject. The task group suggests it is important to rely upon guidance in Crowd Management in order to determine critical event information such as anticipated attendance levels, attendee demographics, and any specialized communications methods that may be required to accommodate the audience. Revise the first sentence on 4.6 to state, <i>“Communication needs shall be determined prior to the event, so that resources can be in place for the anticipated attendance and crowd demographics, as deemed necessary by the guidance provided in ANSI ES1.9 – 2021, Event Safety – Crowd Management.”</i> See comment resolution 39 for additional changes to this clause.
39	RN	4.6	Replace the second sentence with, <i>“The reasonably foreseeable risks directly associated with responders shall be evaluated to determine the extent of secondary or emergency-specific communication channels that may be required within the overall communications system requirements.”</i>	Accept.
40	JS	4.7	Security (page 6) - CHANGE: "For the safety reasons" TO: "For safety reasons"	Accept
41	RN	4.7	Delete the "the" in the first sentence for clarity.	Accept
42	RN	4.7	replace the entire section with, <i>“4.7 Security. All reasonably foreseeable communication needs related to public safety and security shall be evaluated to determine the extent of these parts of the communication system, and shall consider if separate, unique communication channels are necessary for their exclusive use. In any case, security teams shall have access to an exclusive communication channel dedicate to public safety messages, and shall have access to the public address communication systems if necessary to convey information directly to the public. “</i>	Accept
43	RN	4.8	Rename the heading and clause to,	Accept with alternate wording to accommodate comment

			<p>“4.8 Public transportation and ride share. <i>When the risk assessment determines that the event may or will have a significant impact on usual local transportation networks, then advance communication with the local transportation authority shall be required, in order to fully assess the magnitude of additional passenger load on their system during event times, and to determine if other transportation modes should be engaged to facilitate the additional passenger load. Such additional transportation modes may be in the form of taxi, subway, or train lines, or other similar rideshare options, private transportation companies, and may also include traffic officer placement at high-traffic areas on main thoroughfare routes to and from the venue. These decisions are considered part of the risk assessment, requiring proactive affirmative action prior to the event date, and must consider the traffic impact on the event area, the estimated attendance at the event, the expected travel routes, and anticipated evacuation routes, if different than the expected travel routes.”</i></p> <p>This change alleviates any confusion about when and how the risk assessment is to be performed.</p>	resolution 47.
44	KK	4.8	should be “i.e.”	Accept in principle, see comment resolution #43.
45	JS	4.8	Transportation (page 6) - CHANGE: “(ie public transit)” TO: “(for example public transit), as in 4.6	Accept in principle, see comment resolution #43.
46	JS	4.8	Transportation (page 6) - DELETE: Extra space between the first two sentences (Check the rest of the file as there are a few others.)	Accept in principle, see comment resolution #43.
47	JS	4.8	Transportation (page 6) - CHANGE SECOND SENTENCE TO: “...may add bus/train lines, Uber/Lyft pickup stations etc., arrange officer control at nearby traffic lights, and/or use area lots for overflow parking.”	Accept in principle, see comment resolution #43.
48	JS	4.8	Transportation (page 6) - CHANGE “Evacuation routes” to it's own bullet	Accept in principle, see comment resolution #43.
49	JJ	4.8	should these names be used? Uber / Lyft? Although unlikely, these companies could go out of business one day. We are also marketing their names for them if they	Accept in principle, see comment resolution #43.

			are used within this document. Using the term "ride share" should be understood by the general populace at this point in time and thus we do not need to use the branded versions of this service.	
50	JS	4.9	Catering/other food providers (page 6) - CHANGE: "...planning phase at a minimum" TO: "...planning phase. At a minimum"	Accept
51	JS	4.9	Catering/other food providers (page 6) - make bullet style consistent with page 2	Accept
52	RN	4.9	Change the heading to 4.9 Catering and food providers . The two terms have known and different meanings, and should be separated.	Accept
53	JS	4.9	Catering/other food providers (page 6) - CHANGE: "Schedule," TO: "Schedule:)"	Accept
54	RN	4.10	<p>Replace the heading and first two sentences of the clause with,</p> <p style="text-align: center;">4.10 Public messaging <i>The event shall produce and distribute communications pertaining to the event, related to life safety. Each event shall communicate information dedicated to health and safety considerations,</i></p> <p>Retain the rest of the clause, and dress up the bulleted list. The change is requested because the existing first sentence places the requirement for receiving information on the attendee – this is not as intended, because the attendee always has a choice to receive, listen to, or ignore safety information. I think the true intent is to require the event to produce and deliver the safety information.</p>	Accept
55	JS	4.10	Public (page 7) - CHANGE: "Some events..." TO: "Some events currently use a "know before you go" paragraph and a dedicated health and safety information page on the event website, as well as Point of Sale information."	Accept in principle, with alternative wording: <i>Some events currently use a "know before you go" paragraph, and dedicated health and safety information page on the event's website, and at all point-of-sale locations.</i>
56	JS	4.10	Public (page 7) - CHANGE: "Location, Directions, hours of operation" TO: "Location, directions..." (Check capitalization within bullet points throughout the doc to make it consistent.)	Accept
57	JS	4.10	Public (page 7) - CHANGE: "Safety concerns, such as strobe or pyro effects, adult content" TO: "Safety	Accept

			warnings, such as strobe or pyro effects, gunshot sound effects...”	
58	JS	4.10	Public (page 7) – CHECK: line spacing for bulleted sections throughout the file to make it consistent.	Accept
59	JS	4.10	Public (page 7) - CHANGE: “Onsite facilities, lost child, medical, safe shelters, quiet spaces” TO: “Onsite facilities, medical resources, lost child procedures, safe shelters, quiet spaces, drinking water availability”	Accept with spelling correction for the word “quiet”
60	JS	4.10	Public (page 7) – CHANGE: “Drug and alcohol policies clearly stated” TO: “Drug and alcohol policies” (This standard is all about info being clearly stated, so I don’t think it’s needed here.)	Accept
61	JS	4.10	Public (page 7) – DELETE: “Water and medical resources” (Combined with bullet above.)	Accept
62	JJ	4.11	“these should to be...” needs to be changed to “these should be”	Accept
63	RN	4.11	Second sentence delete the word “to” after should. It’s an extra non-grammatically correct word.	Accept, see comment resolution #62
64	JJ	4.11	capitalize “P” for parking?	Accept
65	JJ	4.11	In the sentence under the 5th bullet point, there is a gap and comma that should be deleted.	Accept
66	JJ	4.11	In the sentence under the 6th bullet point, there is an extra comma that needs to be deleted after the term “informtion booths”.	Accept
67	JS	4.11	Wayfinding (page 7) – CHANGE: “entrances, exits, or services.” TO: “entrances, exits, and services.”	Accept
68	JS	4.11	Wayfinding (page 7) – CHANGE FIRST TWO BULLETS TO: Directional roadway signs for vehicles arriving at the event, and returning to a major thoroughfare post event Parking lots for arrival and to assist attendees to return to and locate their vehicles	Accept
69	JS	4.11	Wayfinding (page 7) – CHANGE THE LAST BULLET TO: “Adequate emergency lighting to safely evacuation people and ensure exits signs and egress paths are visible in case of a power failure.”	Accept in principle with alternate wording: <i>Emergency lighting, to to ensure exits signs and egress paths are visible in case of a power failure. Determine the minimum illuminations levels required by the AHJ, but in no case should illumination levels be less than 5 foot-candles at any point along egress pathways.</i> [TG Note: The last sentence of the previous bullet point item in the list was also revised to state, <i>Exits should be uniquely and clearly identified.</i>]

70	JS	4.11	Wayfinding (page 7) – CHANGE THE SECOND LAST SENTENCE: “...optimize way finding” TO: “wayfinding”	Accept.
71	RN	4.11	In the last sentence, delete the words “...for crowd management purposes...” and add the word “...also...” before the word “...comply...”. It is reasonable to presume that all wayfinding is either passively or actively effecting guidance for attendees (crowd), so this proposed change simplifies the requirement that wayfinding must also comply with ES1.9.	Accept
72	JJ	5	second paragraph delete the extra period.	Accept
73	RN	5	Delete the stray period at the end of the second paragraph.	Accept
74	JS	5	Phase 2: The Event (page 7) – CHANGE: “Production process” (There is no definition for Production process. Is there another suitable term that is already used in the file?)	Accept in principle. Change the first sentence to state, “ <i>During the event,...</i> ”
75	JS	5.1	Critical information (page 8) – CHECK: Capitalization in bulleted list to be consistent with the rest of the file.	Accept
76	JS	5.1	Critical information (page 8) – CHANGE: “Parking – Pre event, show day and post event parking” TO: “Parking - Pre-event, event and post-event”	Accept
77	JS	5.1	Critical information (page 8) – DELETE: The blank line before the second set of bullets.	Accept
78	RN	5.1	For clarity, revise the heading and first sentence to say, “5.1 Critical shared information. <i>Critical information that shall be shared across multiple event participants includes, but is not limited to:”</i>	Accept
79	RN	5.1	After the bullet list, delete the words “ <i>their adequacy</i> ”, in order to eliminate subjective wording.	Accept
80	RN	5.2	Delete the extra space between “of” and “all”.	Accept
81	RN	5.3 and new 2.7	Define incident so it can be distinguished between a communication that does not require full-spectrum to staff and attendees, and an emergency (incident) requiring full bandwidth across event personnel, responders, and attendees. (see comment pertaining to 2.7)	Accept in principle. The section has been rewritten to better establish that foreseeable incidents have a range of consequences, and that their associated communications must be defined to fit the nature of the incident.
82	CW	5.3	Insert “ <i>Allow adequate time to test operation.</i> ” Reason: In the case of a large event and if the communication system is sophisticated technology it would be advised to test the system on load in as part of the deployment so if	Accept with additional wording in the 7 th sentence, as suggested by the commenter’s explanation: <i>Allow time to test operation and to remedy any inadequacies found.</i>

			there are issues you can rectify without the attendees there. This maybe too detailed but I will add this note incase : as you will be testing the system without attendees you will need to also test load capacity in addition [sic]	
83	RN	5.3	second paragraph, do not capitalize production.	Accept
84	RN	5.3	3 rd paragraph, change the last word to “ <i>responders</i> ” since that is the likely recipient of communications in this case.	Accept
85	RN	5.3	8 th paragraph, delete the bracketed text at the end of the clause, unless there is a study to reference here.	Accept
86	RN	5.3	Last sentence, change both instances of “ <i>should</i> ” to “ <i>shall</i> ”. This is a requirement, not a recommendation. This is also consistent with medical documentation, soon to be reviewed by our working group.	Accept
87	JS	6	Phase 3: Post Event (page 9) – CHANGE: “Post Event” TO: “Post-Event”	Accept
88	RN	7.1.1	I think the intent is to separate “ <i>safety communications via marketing messaging channels</i> ” distinctly from “ <i>marketing messages.</i> ” It is obvious that marketing communication channels will be used, first and foremost, to deliver marketing messages, but we want to make a strong point that these communication channels must also be available for critical communications, because these channels will necessarily reach a part of the attendee base. I don’t have a suggestion for how to accomplish better utilization of the words, but at least I have conveyed a clear point that I think needs to be addressed better in this section.	
89	JS	7.1.2	Marketing channels (page 9) - For the bullets, make line spacing and capitalization consistent.	Accept
90	JJ	7.1.2	Capitalize “P” for paper tickets for consistency? Have a space between bullet point that starts with TV and the one under it.	Accept in principle – make all upper case letters small case to maintain consistency with the style guide. Change the list to state: <ul style="list-style-type: none"> • <i>Electronic: Internet, social media, email, text, electronic tickets, event app, push notifications</i> • <i>Printed materials: newspaper, magazines, flyers, paper tickets, event maps, sponsor materials at booths and activation areas</i> • <i>TV, radio, media</i> • <i>Box office, and ticket point-of-sales</i> • <i>Signage, billboards, LED screens</i> • <i>Announcements, press releases</i> • <i>Blimps, aircraft, unmanned airborne vehicles</i>

				• Event or sponsor activations
91	JS	7.2.1	Communication between event personnel and staff. (page 9) – OUTDENT “SMS (text messaging)” to align with “Radios” above	Accept
92	JS	7.2.1	Communication between event personnel and staff. (page 10) – INDENT “Program groups...” to align with “Prepare sample messages...” below.	Accept
93	RN	7.2.1	Last bullet item: is microwave transmitter truly equivalent to “other internet transmission methods”, or should internet transmission methods be its own mutually exclusive method of communication between event personnel? I’m going to guess that microwave and internet transmissions are two distinctly different methods – microwave perhaps being used for satellite up/downlinks, and internet being accomplished by broadband wireless. In that case, just make them two separate bullet points.	Accept. Delete the words “ <i>microwave transmitters and other...</i> ”
94	JS	7.2.2	Communication with attendees (page 10) – CHANGE: “guests” to “attendees” in this section. (Check the rest of the file for references to guests, patrons etc. and make them consistent.)	Accept
95	JS	8.1	Messaging content (page 10) – CHANGE SECOND BULLET: “Persons” TO: “Attendees”	Accept
96	RN	8.1	Second bullet point, insert the word “to”, between the words “and” and “communicate”, so the sentence maintains a parallel structure as, “ <i>This opportunity should be used to build trust and to communicate wayfinding, emergency info, etc.</i> ”	Accept
97	RN	8.1	last sentence of 3 rd bullet point, reword the last sentence so emphasize that staying calm is also critical to conveying urgency of the situation without inciting undue distress among the message recipients. My suggested rewording is, <i>“The tone and delivery of the message must be accurate and unambiguous, but must remain calm so as to not inject undue stress among the message recipients.”</i>	Accept
98	JS	8.4	Post-incident messaging (page 11) – CHANGE: “Post incident messaging” TO: “Post-incident messaging” (to match the heading)	Accept
99	JS	8.4	Post-incident messaging (page 11) – CHANGE: “guest” to	Accept in principle – the term “ <i>guest</i> ” has been changed to

			“customer” services to match earlier reference; or change the other one.	“attendee” per other comment resolutions.
100	JS	8.4.1	Information request messaging (page 11) – ADD: a period (after panic)	Accept
101	JJ	8.4.1	Needs a period at the end of the sentence.	Accept
102	JS	9.2	Scripted messages. (page 11) – CHECK: periods at the end of headings to make them consistent.	Accept
103	JS	9.2	Scripted messages. (page 11) – DELETE: The blank line before the bullets.	Accept
104	JS	9.2	Scripted messages. (page 11) – CHECK: Bullet font size and match to others.	Accept
105	JS	9.3.1	Safety of participants is paramount (page 11) – CHANGE: “participants” TO: “personnel” (Participants seems to include attendees.)	Accept in principle -see comment resolution #106
106	RN	9.3.1	Revise the end of the sentence to be more consistent with the section heading, as follows: <i>“...shall be designed and implemented to protect the safety of the <u>event participants</u>.”</i> In this case it is presumed that the event personnel has been duly trained, informed, and practiced in the messaging requirements for most of the reasonably foreseeable situations, and thus have a higher situational awareness. Therefore, we should focus on event participants.	Accept
107	JS	9.3.3	Briefing (page 12) – CHECK: Bullet font size and match to others.	Accept. Note the commenter noted clause 9.3.3, however there are no bullet points in that section, we think the commenter intended to reference section 9.9.3, and so made the change there, accordingly.
108	CW	9.7	Same as above (comment for 5.3). Insert – “ <i>Allow adequate time to test operation.</i> ” Reason: In the case of a large event and if the communication system is sophisticated technology it would be advised to test the system on load in as part of the deployment so if there are issues you can rectify without the attendees there. This maybe too detailed but I will add this note incase : as you will be testing the system without attendees you will need to also test load capacity in addition [sic]	Accept in principle, with same alternate text used to resolve comment #82.
109	RN	9.8.1	Add a sentence to the end of the paragraph that essentially removes the second sentence fragment of	Accept

			<p>section 9.9, as follows: <i>All emergency messaging content shall consider the event accessibility and language needs as determined by the communications risk assessment.</i>"</p> <p>This places the accessibility and language messaging requirements in the appropriate parent section making the requirement applicable to all methods of communication, itemized in 9.9.</p>	
110	RN	9.9	Delete the second sentence (fragment), and reword it as the last sentence in section 9.8.1 as above.	Accept